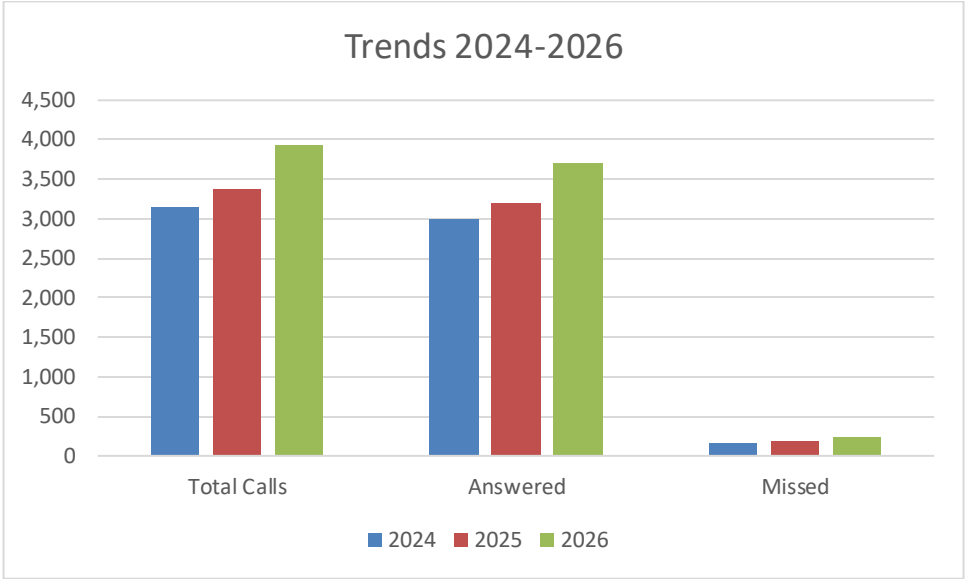


Annex 5 – Comparative Telephone Statistics



April to June	Total Calls	Answered	Missed	% Answered
2024	3,158	2,987	171	89.30%
2025	3,369	3,193	176	94.78%
2026	3,941	3,697	244	93.81%